

SUSTAINABILITY REPORT

Year : 2021-2020

Annex 1 - 3HB Golden Beach



INTRODUCTION

3HB Golden Beach

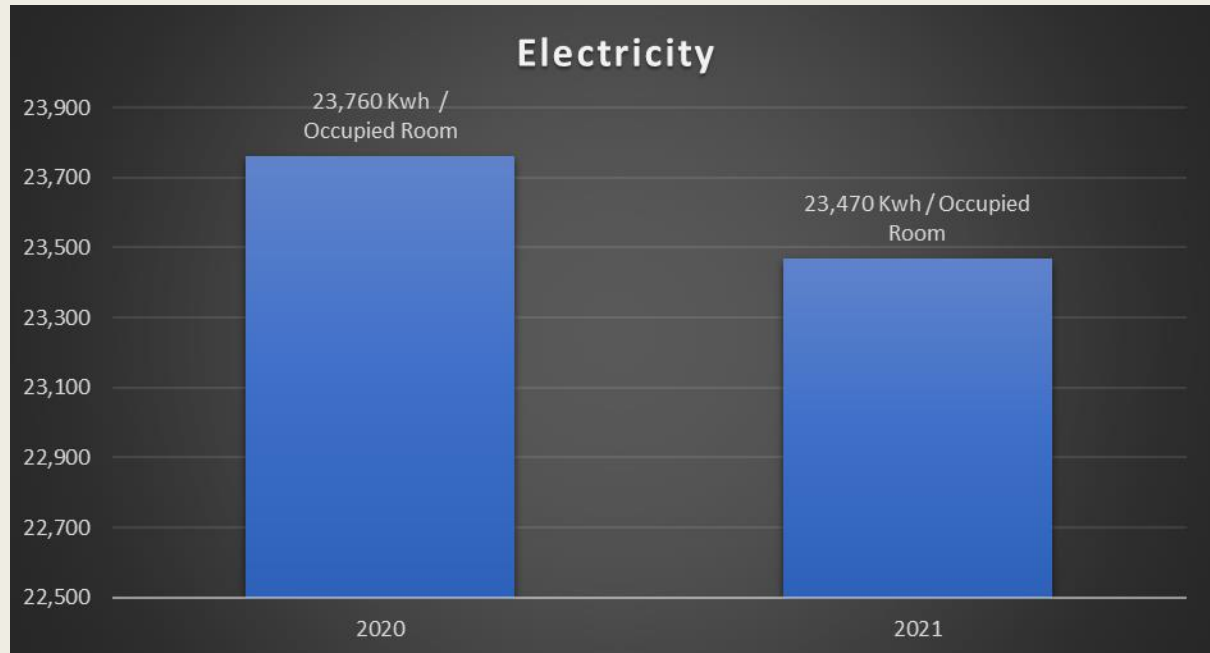
Located in the heart of Praia da Oura (Albufeira), this property has 54 apartments equipped with all the necessary facilities for an amazing holiday next to one of the most beautiful beaches of the Algarve.

It is within walking distance from the best nightlife area, restaurants, shops and bars. The location, combined with the modern and comfortable style of the apartments, make 3HB Golden Beach a desirable destination for families or couples.

Although 2020 was an atypical and difficult year for data reporting, due to the circumstances caused by the pandemic, this report compares data from the last two years.

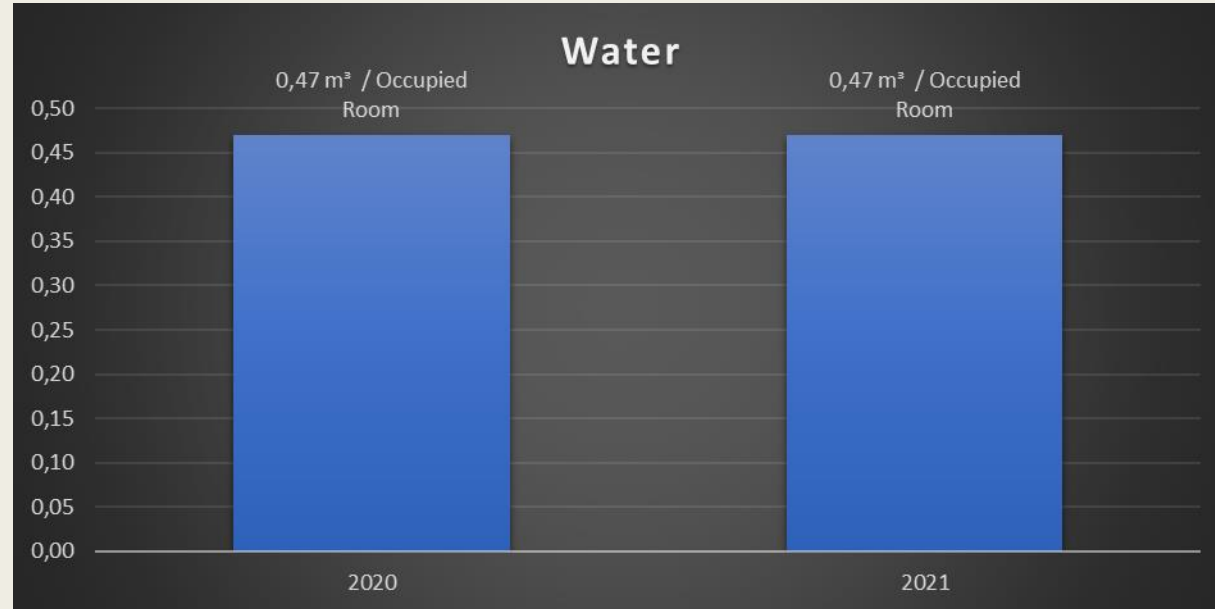
RESOURCE MANAGEMENT

Comparative analysis of consumption - Electricity 2021 vs 2020



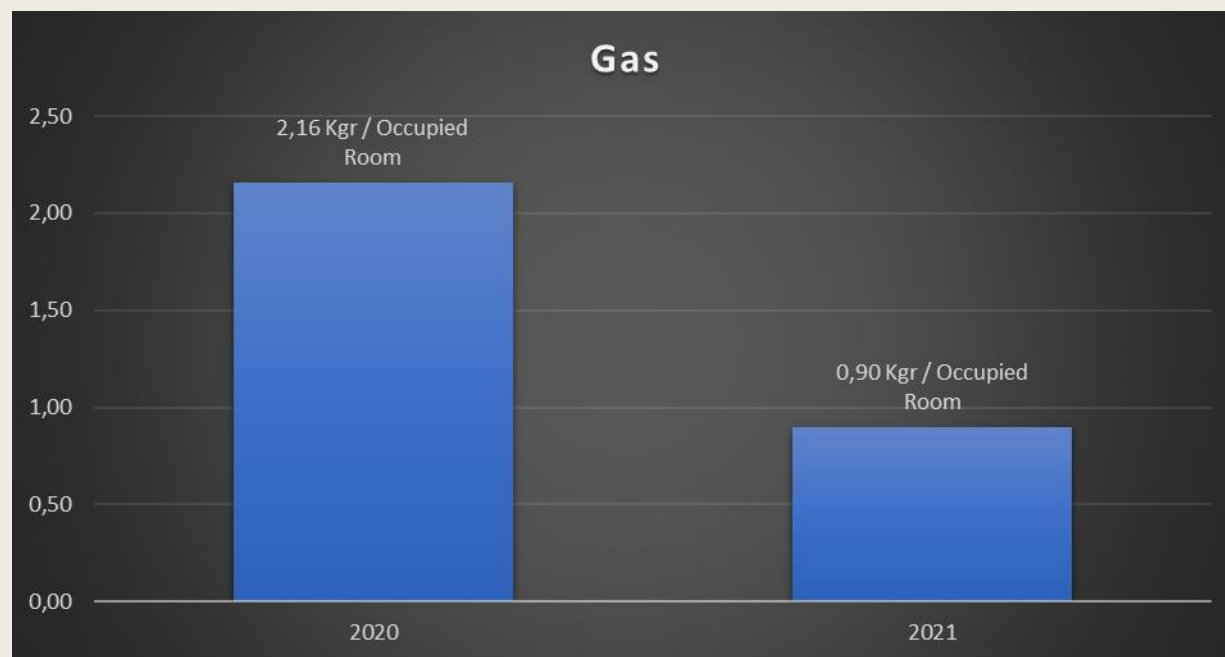
RESOURCE MANAGEMENT

Comparative analysis of consumption - Water 2021 vs 2020



RESOURCE MANAGEMENT

Comparative analysis of consumption – Gas 2021 vs 2020



WASTE PRODUCTION

Comparative analysis of waste produced between 2021 and 2020

	Type of waste				
	Paper	Plastic	Glass	Urban Solids	Toner
2021 (production/guest in kg - average)	0,02	0,02	0,05	0,29	0,01
2020 ((production/guest in kg - average)	0,01	0,01	0,01	0,28	-

GUESTS

Online Reputation 2021 – 2020

2021

Resumo

Global Review Index™

93.2% +3.3

Fonte	Pontuação
 TripAdvisor	5.0 / 5 -
 Booking	9.1 / 10 -
 Expedia	4.7 / 5 -
 Google	4.7 / 5 +0.1
 Hotels.com	9.6 / 10 +0.2

2020

Resumo

Global Review Index™

90.0% -4.7

Fonte	Pontuação
 TripAdvisor	5.0 / 5 -
 Booking	9.1 / 10 -
 Expedia	4.7 / 5 -
 Google	4.6 / 5 -0.1
 Hotels.com	9.4 / 10 -

Fonte: ReviewPro

GUESTS

Awards 2021 – 2020

Awarded to
3HB Golden Beach

Booking.com

Traveller Review Awards 2022

9.1

out of 10



HISTORY OF MEASURES ALREADY IMPLEMENTED IN GOLDEN BEACH (EVOLUTION)

DATA/DATE	ASSUNTO / SUBJECT
15/01/2015	Definir novas assinaturas de e-mail externo, que alerte para o facto de não imprimir a folha, em apenas caso de necessidade. New external e-mail signatures, with the alert to only print in case of necessity.
15/01/2016	Reduzir consumo energético, substituindo lâmpadas por lâmpadas de LEDs no exterior de todo o Hotel. Reduced the energetic consume, replaced all lamps for LEDs lamps in external areas in the Hotel.
15/01/2016	Reduzir consumo energético, substituindo as lâmpadas da receção por lâmpadas de LEDs. Reduced the energetic consume, replaced all lamps from reception for LEDs lamps.
15/01/2016	Reduzir consumo energético, substituindo todas as televisões por televisões de LEDs de baixo consumo. Reduced the energetic consume, replaced Televisions for LCD LEDs Television with low consume of energy.
15/01/2016	Reduzir consumo de água colocando torneiras e urinol automático nas casas de banho públicas, na receção. Reduced the water consume installing automatic water tap and urinal, in the public toilet in reception.
15/01/2016	Reduzir consumo de água do autocolismo, colocando em todos os apartamentos autocolismos com 2 opções de medida de descarga. Reduced water consumption of autocolism by placing autocolisms in all apartments with 2 flush measurement options.
15/01/2016	Iniciar separação de lixo nas comuns e zonas de serviço. Start the recycle of garbage in all public areas and staff areas.
15/01/2016	Reduzir o impacto dos produtos químicos de lavandaria, utilizando a gama ecológica disponível da Ecolab. Reduce the impact of the quimical products in the laundry, by using the Ecological products available from Ecolab.
15/01/2016	Reduzir o impacto dos produtos químicos na seção de andares, utilizando a gama ecológica disponível da Ecolab. Reduce the impact of the quimical products in the housekeeping, by using the Ecological products available from Ecolab.
15/01/2016	Diminuir os consumos de produtos químicos no tratamento piscina, colocando um sistema automático de doseamento. Reduced the consume of chemical products in the pool treatment, installing an automatic system.

15/01/2017	Introdução do serviço de toalhas, com troca apenas 1 vez por semana, sendo cobrado 1€ por toalha que seja solicitada fora desta periodicidade. Introduction of the pool towel service, but with a periodicity of a towel per week. If guest request an extra towel 1€ is charged.
01/03/2017	Alteração do Serviço de Lavandaria, centralizando o mesmo numa unidade do grupo, com o intuito de reduzir o consumo de água e o consumo de produtos químicos. Alteration of the Laundry Service, centralizing it in a unit of the group, in order to reduce the consumption of water and the consumption of chemical products.
01/01/2018	Apoio a uma causa social que incentive a reciclagem. Apoio a Taissa, com a recolha de tampas plásticas. Support a social cause that would also be supporting the environment.
01/06/2018	Instalação de secadores elétricos de mão no WC Piscina de modo a reduzir o consumo de papel. Installation of an electric hand dryer in the bathroom near the pool so that we can reduce paper consumption
01/11/2018	Aumentar o número de pontos de reciclagem na unidade. Increase the number of recycling points in the audit.
01/11/2018	Utilizar produtos 100% biológicos na manutenção dos jardins. Use 100% biological products in all gardens maintenance.
01/11/2018	Política de sensibilização de Lixo nas praias. Beach Waste Awareness Policy.
02/05/2019	Desenvolvimento do logotipo "3HB Hotels - Because we care", para comunicação com o hóspedes. To communicate with guests.
31/12/2019	Substituição dos amenities individuais, por doseadores recarregáveis. Replacement of individual amenities with refillable dispensers.
01/06/2021	Instalação de Parque para bicicletas. Bicycle Park facility.

GOALS 2022

With the trend towards the end of the pandemic and the current world situation, after times of uncertainty there is an attempt to normalize operations.

We aim to try to improve consumption parameters in a generic way, as well as the satisfaction of our guests.

**ENVIRONMENTAL/SOCIAL AND ECONOMIC RESPONSIBILITY IS A
PRECONDITION TO SURVIVAL**



3HB
HOTELS